

9th December 2021

Dear Parents / Carers

As many of our health services are experiencing unprecedented levels of demand at the moment, to help parents and families access the right service a quick guide for parents and carers of young children has been put together to help you.

We have been asked to share a booklet with you called 'If your child is poorly' this is on behalf of the Service Director, Children's Health and Wellbeing at Wakefield Council.

- Many parents are choosing to attend A & E for minor illnesses, this is placing additional pressures on NHS Services. These illnesses can usually be managed at home or in the community and a trip to the hospital can usually be avoided.
- Since previous restrictions have been eased and children have begun to socialise more, A & E departments have reported seeing rising cases of minor childhood illnesses. On the last page of the booklet, there is a handy 'Choosing the right place to go for help' guide.
- Many services are still working differently due to Covid and this might mean that you will be offered a phone triage conversation or consultation in the first instance. You will still be able to access care whenever needed.
- If you suspect that someone in your family may have Covid symptoms, Parents are encouraged to access a test via the national service which is accessed via the internet or 119.

I know that with Omicron cases rising, we still remain in uncertain times, but hopefully you will find this guide helpful to keeping your family safe and well.

Yours sincerely



Lindsey Corbett  
Principal